3/5/2023

**FSPM A1**

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Section: 8-B

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**Product: Online Grocery Delivery Application**

**User Stories:**

1. As a registered customer, I want to be able to search for grocery items by name, category, and brand so that I can easily find what I need.
2. As a guest user, I want to be able to view the available grocery items and their prices so that I can decide whether or not to register for the app.
3. As a registered customer, I want to be able to pay for my order securely through the app so that I don’t have to worry about paying via cash.
4. As a registered customer, I want to receive notifications when my order is being processed, shipped, and delivered, so that I am aware of when I’ll be receiving my order.
5. As a registered customer, I want to be able to leave feedback and ratings for grocery items and the delivery service, so I can help others make informed decisions about purchasing products.
6. As a registered customer, I want to be able to view my order summary before submitting it, so I can confirm that I have added all the necessary items.
7. As a registered customer, I want to be able to save my payment information for future purchases, so I don't have to enter my payment details repeatedly.
8. As a registered customer, I want to be able to view the ratings and reviews of other customers, so I can make informed decisions about purchasing products.
9. As a registered customer, I want to be able to filter grocery items by different preferences such as name, category, and brand so that I can shop according to my preference.
10. As a registered/guest customer, I want to be able to sort grocery items by price so that I can shop within my budget.
11. As an administrator, I want to be able to manage the available products, categories, and brands easily so that I can ensure accuracy and completeness of the offerings.
12. As a registered customer, I want to be able to contact customer support through the app if I have any issues or questions, so I don’t have bad experience.
13. As a registered customer, I want to be able to save my payment information for future purchases, so I don't have to enter my payment details repeatedly.
14. As a registered customer, I want to be able to view the location of the delivery driver in real-time, so I can estimate the delivery time accurately.
15. As an administrator, I want to be able to manage the registered customers’ accounts and orders, so that I can provide support and improve the service.